exigent

How Exigent maintains client trust with ThreatAware's single source of truth

Exigent is a global organisation that is transforming the way legal services are offered by harnessing the power of data contained within processes.

In 2020, Exigent, like businesses across the world, suddenly found itself with an entirely remote workforce. The company's IT team were faced with a challenge to maintain business-as-usual services while also ensuring the security of sensitive client data.

The team recognised that the legacy security monitoring solution had been set up to defend an office-based working environment. The move to decentralised working was a significant IT security challenge.



The ThreatAware solution

Exigent's CIO was introduced to ThreatAware as an agentless security management platform which could connect his team to the entire IT estate simply and give them confidence in the security of the environment.

The ThreatAware platform provides Exigent with detailed, real-time information on the security of all assets accessing company data.

From within the platform, hidden risks can be identified accurately and in real-time, with users further benefiting from guidance on how best to address them.



Our impact

Partnering with ThreatAware has contributed significantly to reducing cyber risk at Exigent. This has proven to be a crucial factor in maintaining the trust and business of existing clients and demonstrating the company's commitment to data security to prospective clients.

Exigent has also used the ThreatAware platform to demonstrate to several of its biggest clients that it takes cyber security seriously – and passed these audits with flying colours.

Many organisations, such as Exigent, don't have the luxury of a large cyber security team. The ThreatAware platform reduced the workload of Exigent's IT team in trying to manage multiple security products. With ThreatAware, a single IT person can now efficiently monitor the platform and take important action quickly and decisively.



With ThreatAware, we have an IT security solution that can cope with people based at home or in the office. We can confidently say to our clients that we have done everything possible to keep their data safe. Not only that, but we can demonstrate it as well.

Steve Cairns CIO of Exigent

